



June 16, 2011

Dear Provider:

Advantage Health Solutions, INC., is continually reviewing ways to further improve our claims processing accuracy and consistency by employing the latest in proven computer technology.

We are pleased to announce the implementation of ClaimCheck® effective with claim dates of service beginning August 1, 2011. This implementation will affect claims submitted to P.O. Box 503486, P.O. Box 502530 and P.O. Box 502090, Indianapolis, IN, 46250, EDI Payer ID 35199. The mailing address for claims can be verified by viewing the front of the health plan identification card. ClaimCheck is an expert system that assists in evaluating the accuracy of submitted CPT® and HCPCS codes. By “thinking” the same way a physician-reviewer would, ClaimCheck uses a clinical knowledge base that results in a medically-based recommendation. The outcome may be one of the following:

- 1) To accept the code(s) as submitted.
- 2) To consider changing the submitted code(s) to comply with generally accepted coding practices that are consistent with the American Medical Association’s (AMA) CPT manual, the Health Care Financing Administration’s (HCFA) HCPCS Level II Codes manual, as well as the opinions of prominent physicians within the medical specialty.
- 3) To seek additional information from the physician’s office because there is inconsistent information on the claim.

ClaimCheck evaluates the coding accuracy of the procedure(s), not the medical necessity of the procedure(s). The types of services that will be evaluated by ClaimCheck are as follows:

- Policies based on the CPT manual
- Policies based on health care coding standards
- Bundling/Unbundling of procedures
- Global periods
- Multiple procedures performed same day
- Appropriateness of assistants at surgery
- The proper use of modifiers

Thank you for your continued support and the quality care you provide to our members. If you have any questions or concerns please contact Advantage Health Solutions, INC., for assistance at (877) 901-2237 x 2690.